

The 20-Point ABA Clinical Infrastructure Audit

A practical self-assessment for ABA center owners and clinical leaders. Rate each statement from 1 (not in place) to 5 (consistent and reviewed).

Clinical governance (points 1-5)

1. Our leadership team has documented decision rights for clinical policies and exceptions. [score __/5]
2. Clinical standards are easily available and actually used by staff. [score __/5]
3. We review clinical quality using defined and repeatable indicators. [score __/5]
4. Safety and escalation responsibilities are clear across the practice. [score __/5]
5. Clinical concerns result in recorded follow-up actions with named owners. [score __/5]

Supervision systems (points 6-10)

1. BCBA and RBT supervision roles are clearly defined. [score __/5]
2. Supervisors use regular observation and feedback practices. [score __/5]
3. We can identify gaps in supervision coverage before they become urgent. [score __/5]
4. Our onboarding explains quality, documentation and escalation expectations. [score __/5]
5. Supervisor feedback leads to follow-up coaching, not only one-time notes. [score __/5]

Team and operations (points 11-15)

1. Clinical and operations teams share expectations for handoffs. [score __/5]
2. The team can raise concerns without confusion about reporting channels. [score __/5]
3. Clinical documentation workflows are periodically reviewed. [score __/5]
4. Process changes are tested before being imposed across all sites. [score __/5]
5. Staff development priorities are connected to observed needs. [score __/5]

Leadership readiness (points 16-20)

1. We have defined who makes clinical decisions during leadership absences. [score __/5]

2. New locations or caseload growth have a clinical capacity review. [score __/5]
3. There is a consistent cadence for director-level performance review. [score __/5]
4. Owners have time to lead rather than resolve every daily escalation. [score __/5]
5. We can identify our top three clinical infrastructure risks and action owners. [score __/5]

Interpretation: Total your 20 responses (maximum 100). Lower scores indicate opportunities for review, not a validated compliance or safety rating. Identify your three lowest-rated items and assign one practical next action to each. Do not share patient-identifiable information through ordinary email or booking messages.